

Managed Print Service – Konica Minolta

Konica Minolta Benefits

A-State will utilize the One-Rate program from Konica. This rate includes unlimited black/white and color copies, toner, staples, parts and labor.

Departments will be charged the same rate each month, no overages or meter reconciliation will be billed to the department.

Your department will not be charged for color copies but be considerate of the usage. The current billing is based on the past history of usage. Future lease costs will be based on usage going forward.

Service or Supplies for Konica Minolta

Call 1-800-456-5664 (choose 1 or 2 only on the automated menu). You will need the eight-digit ID number from your copier to reference.

You can also email copier_support@astate.edu.

Billing

The copier charges will be posted to the Communication Services monthly statement.

Supplies

Supplies (toner, staples, etc.) ordered by the department will be shipped to Central Receiving in Facilities Management. The department must pick up their supplies in Central Receiving. **Supplies will not be brought to the department.**

Request a Konica Minolta Copier

To request a copier for your department, complete the Copier/Printer Request Form and send to Charles Smythe - csmythe@kmbs.konicaminolta.us.

If you have questions or have not received your copier, please contact our designated Konica Minolta campus representative.

Your Customer Service Representative for North East Arkansas

Charles Smythe, 870-316-1525

csmythe@kmbs.konicaminolta.us

Thank you

Procurement Services